Mail To: P.O. Box 8935

Madison, WI 53708-8935

FAX #: (608) 267-3816 **Phone #: (608) 261-7097** 1400 E. Washington Avenue Madison, WI 53703

E-Mail: web@drl.state.wi.us Website: http://drl.wi.gov

DIVISION OF PROFESSIONAL CREDENTIAL PROCESSING

INSTRUCTION PACKET FOR THE PRIVATE DETECTIVE AND/OR PRIVATE SECURITY AGENCY LICENSE

(Note: Both private detective agencies and private security guard agencies are statutorily licensed as a "private detective agency".)

Enclosed are the forms to apply for licensure as a private detective agency or a private security guard agency. The "Application for Private Detective Agency License" (Form #456) is used to apply for a private detective agency and/or private security agency license.

If your agency will provide private detective services, as defined in sec. RL 30.02(12)(a), Wis. Admin. Code, you and anyone you employ who will be providing private detective services must be individually licensed as a private detective before performing those services. Please contact the Department for an "Application for Private Detective License" (Form #469) if you also need to obtain a private detective license.

Owners, partners, corporate officers, or members of a limited liability company are not required to obtain a private detective license if they do not engage in private detective activities as defined in sec. RL 30.02(12), Wis. Admin. Code. They are not required to obtain a private security permit if they do not personally function as a private security person.

Individuals working as uniformed private security persons must obtain a private security permit from the Department. Please contact the Department for an Application for a Private Security Permit (Form #2271) if you need to obtain a private security permit.

No person may advertise, solicit or engage in the business of operating a private detective agency, or act as a supplier of private security personnel until the proper license has been issued by this department. Failure to comply is in violation of sec. 440.26(8), Stats., and is subject to penalties.

An applicant for a private detective/private security agency license must obtain either:

(a) A COMPREHENSIVE GENERAL LIABILITY INSURANCE POLICY (with a minimum limit of \$100,000): If the applicant chooses a comprehensive general liability policy, the applicant must submit an original Certificate of Insurance and Form #1482, entitled STATEMENT CONCERNING LIABILITY INSURANCE FOR PRIVATE DETECTIVE AGENCIES. The comprehensive general liability policy must include coverage for bodily injury liability, property damage and personal injury. The policy must cover all licensed private detectives and private security personnel employed by the agency. If an agency permits anyone associated with it to carry a firearm in the course of duty, it must also have coverage for injury or damage resulting from the use of firearms. NOTE: The "Name of Insured" should be stated exactly as the name under which the Department will license your agency. The "Name and Address of the Certificate Holder" should be stated as follows: Department of Regulation and Licensing, 1400 East Washington Avenue, P.O. Box 8935, Madison, WI 53708-8935.

#2149 (Rev. 11/04) Ch. 440.25, Stats.

IMPORTANT: Insurance liability policies must be obtained from an insurer authorized to do surety business in Wisconsin by the Office of the Commissioner of Insurance. SURPLUS LINE insurers ARE NOT authorized to do surety business in Wisconsin. Therefore, the Department may only accept insurance from surplus line insurers if the policy has a cut-through endorsement to an authorized insurance company.

OR

(b) A \$100,000 BOND: If the applicant chooses to obtain the \$100,000 agency bond, please complete and return the enclosed bond (Form #1483). In addition, each private detective employed by the agency must be bonded for \$2,000. Photocopy the bond form if additional forms are needed.

INSTRUCTIONS FOR COMPLETING THE APPLICATION

To be eligible to receive a private detective agency license, the following items must be completed and on file in the Department:

- 1. <u>Application for Private Detective Agency (form #456)</u>: Complete the enclosed application and attach the appropriate fee. Every owner of the agency must submit the \$32 fee for a criminal record search in addition to the \$53 fee for the private detective agency license.
- 2. Addendum to Application Business Entities (form #2552): Complete the enclosed form and return with your employer identification number (FEIN) unless your agency will be a sole proprietorship and employ only yourself. Employer identification numbers can be obtained from the Department of Revenue at (608) 261-6249.
- 3. Convictions and Pending Charges (form #2252): All applicants will be required to answer questions on the application form about convictions of any crime, other violations and pending charges in Wisconsin or any other state. The Department will obtain a CIB name search (name, date of birth, sex, race, social security number) and an FBI fingerprint search on all applicants. The Department is usually able to obtain a CIB report on the same day an application is received; however, the Department receives FBI criminal record reports within approximately 3 to 6 weeks after sending fingerprints to the FBI. If any applicant was EVER convicted of a felony in Wisconsin or any other state and not pardoned, the applicant's application will be denied. There are no exceptions.

If an applicant has been convicted of one or more misdemeanor or other violations or has pending charges and if the Department determines that the crimes or violations are substantially related to the practice of a private detective, the Department will not grant a license until it has received sufficient information to determine whether the license should be granted, denied or limited. It is the responsibility of the applicant to provide complete information to the Department. Applications are deemed complete after submission of all relevant background information by the applicant.

4. <u>Fingerprint cards</u>: Submit TWO fingerprint cards, properly completed pursuant to RL 31.03(1)(b), Wis. Admin. Code. If you are a licensed private detective or security guard, you must submit fingerprint cards, unless you were originally licensed within the last 6 months. If so, please indicate this on your application.

5. Criminal History Checks Notice: Provisions set forth in Title 28, Code of Federal Regulations (CFR) Section 16.34, require us to notify you that your fingerprints may be used to check the criminal history records with the FBI. Identification records obtained from the FBI may be used solely for the purpose requested and may not be disseminated outside the receiving department, related agency or other authorized entity. The Department of Regulation and Licensing does not deny a license based on the information in the record itself, but does require the submittal of a criminal complaint and judgment of conviction in any matter which would appear to be cause for denial of a license.

The Authorization for Release of FBI information (form # 2687) must be signed by the applicant and a witness.

- 6. **Photograph:** Submit ONE current photograph of your head and shoulders only of each owner of the agency. If you are a licensed private detective or security guard, you must submit a photo unless you were originally licensed within the last 6 months. If so, please indicate this on your application.
- 7. Corporation, Limited Liability Company. Limited Liability Partnership or Foreign Corporation: Attach Copy of Approval, Certificate of Authority or Certificate of Registration to do business in Wisconsin from the Wisconsin Department of Financial Institutions, Corporation Division at (608) 261-9555. If your agency will be a sole proprietorship and employ only yourself, this isn't required.
- 8. <u>Statement Concerning Liability Insurance for Private Detective Agencies (form #1482)</u>: This form must be completed by your insurer and returned with a copy of the Certificate of Liability Insurance. This proves that you have the required \$100,000 of liability coverage provided through an authorized insurer. Your insurer can verify that your coverage is afforded through an authorized provider by checking oci.wi.gov/dir_ins.htm. If your coverage isn't through an authorized insurer, a cut-through endorsement will be required.
- 9. **Bond of Private Detective or Private Detective Agency (Form #1483):** This form must be completed if you decide to obtain a \$100,000 bond instead of liability coverage. Each private detective your agency employs will be required to have an additional \$2000 bond.

Wisconsin Statutes and Administrative Rules:

A copy of the Wisconsin Statutes and Administrative Code Relating to the practice of private detectives and private security personnel is available on the web at http://drl.wi.gov or at most public libraries. If you wish to purchase a copy, you may purchase a hard print copy from Document Sales, Department of Administration. Information for ordering a codebook may be found at http://drl.wi.gov/includes/catalog.htm, by calling Document Sales at 800-362-7253 or 608-264-9419 or by email at docsales@doa.state.wi.us.

The private detective agency license expires on August 31 of the even-numbered year. It may be renewed for a two-year period at that time.

No agency may act as a private detective agency until the proper license has been issued by this Department. Failure to comply is in violation of sec. 440.26(8), Stats., and is subject to penalties.

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DIVISION OF PROFESIONAL CREDENTIAL PROCESSING

APPLICATION FOR PRIVATE DETECTIVE AGENCY LICENSE

(Note: Both security guard agencies and private detective agencies are statutorily licensed as a "private detective agency")

		TYPE OR PRINT IN IN	K
1. ENTER NAME O	F AGENCY:		
2. ENTER ADDRES	S OF PRINCIPAL	OFFICE: (The P.O. Box alone	e is not sufficient for licensing).
Number		Street	P.O. Box
City		State	Zip Code
☐ Limited Liabili	corporated in the Staty Company (LLC) ty Partnership (LLP	Organized in the State of:	
ENTER TELEPHONI	E NUMBER OF PR	RINCIPAL OFFICE	
	()		
APPLICATION FEE: and Licensing and attack	h to application.	ole to Department of Regulation Additional Owner	For Receipting Use Only
\$ 6.00 CIB name \$ 26.00 FBI finger \$ 85.00 Total fee 6	check print check	\$ 6.00 CIB name check \$ 26.00 FBI fingerprint check \$ 32.00 Total fee due	
Reinstatement \$ 78.00 Credential \$ 6.00 CIB name \$ 26.00 FBI finger \$ 110.00 Total fee	check print check		
	RD OFFICE US		
Liability CoverageBond	Reg. Type	License #	
Insurance	Date Granted	Date Expires	
CIB NAME CHECK DON FBI CARDS SENT	IE AND		
#456 (Rev. 7/04)			

#456 (Rev. 7/04) Ch. 440.26, Stats.

5.	5. IF APPLICANT IS A WISCONSIN CORPORATION, LIMITED LIABILITY PARTNERSHIP, enter the name of OF APPROVAL from the Wisconsin Department of Fi (608) 261-9555.	of the register	red agent, and ATTACH A COPY
6.	6. IF A FOREIGN CORPORATION, LIMITED LIA LIABILITY PARTNERSHIP, enter name and address of the Certificate of Authority or Certificate of Registration Wisconsin Department of Financial Institutions, Corporation	Wisconsin reg	istered agent and attach a copy of ess in Wisconsin, issued by the
7.	7. ENTER DATE INCORPORATED OR ORGANIZED		
0	8. ENTER TYPE OF SERVICES YOUR AGENCY WILL I	DDOVIDE	
0.	☐ Private Security ☐ Private		☐ Both
_	9. ENTER TYPE OF LIABILITY COVERAGE	Detective	J Boul
9.	<u>_</u>		
40	-		
10.	10. WILL YOU REQUIRE EMPLOYES TO CARRY A FIR agency's policy concerning the use, care and storage of firear	*	YES, include a copy of the
	☐ Yes ☐ No		
11.	11. LIST THE ADDRESS(ES) OF ANY OTHER WISCONSI	IN OFFICES	
12.	12. ENTER THE NAME AND TITLE of the sole proprietor, limited liability company or each corporate officer. Attack (Form #469), for each person who is not already licensed as a private detective in Wisconsin.	n an Applicat	ion for Private Detective License
Naı	Name Titl	e	
			
	·		

The following Affidavit must be signed in the presence of a Notary Public by a sole proprietor or any other individual applicant. If the applicant is a Wisconsin corporation, the Affidavit must be signed by the Secretary and the President or Vice President. If the applicant is a foreign corporation, the Affidavit must be signed by the Secretary and the Registered Agent, and either the President or Vice President. If the applicant is a partnership or limited liability company, the Affidavit must be signed by all of the partners of a partnership and all of the members of a limited liability company.

I (We) hereby swear and affirm that the answers set forth are true and correct to the best of my (our) knowledge and belief and I (we) understand that if the applicant is issued a registration certificate, failure to comply with the laws and rules enforced by the Wisconsin Department of Regulation and Licensing may be cause for disciplinary action against the individual applicant or any and all officers, partners or members of a corporation, partnership or LLC applicant.

I (We) swear that, to the best of my (our) knowledge and belief, no officer, partner, member, manager or employee has been or will be assigned a firearm until the agency's firearms policy and an acceptable Certification of Proficiency (Form #467) is on file with the Department of Regulation and Licensing and that all statements contained herein are true and correct. If this agency is granted a license, the agency will abide by all the provisions of the Wisconsin Statutes as set forth in sec. 440.26, Stats., and Chs. RL 30 to 35, Wis. Adm. Code. I (We) understand that failure to do so may be cause for disciplinary action against the applicant or any and all officers or partners.

Signature of Agency Sole Proprietor, Officer, Partner or LLC Mem	ber Date
Print/Type the Name of the Person Who Signed Above	Title
Signature of Officer, Partner or LLC Member	Date
Print/Type the Name of the Person Who Signed Above	Title
Signature of Partner, LLC Member or Registered Agent	Date
Print/Type the Name of the Person Who Signed Above	Title
Subscribed and sworn before me this	day of,
Signature of Notary Public (Seal)	Date Commission Expires

Each sole proprietor owner, partner, corporate officer or member of an LLC who signs this application on Page 3 must complete the following information, submit ONE RECENT PHOTO as mentioned in Page 3 of 3 of the instructions and, EACH MUST SUBMIT TWO FINGERPRINT CARDS properly completed pursuant to RL 31.0(1)(b), Wis. Admin. Code. Make copies of this page as necessary.

NO	OTE: This section	on should be p	hotocopied if the agency	has more than one un	nlicensed person, a	s described abo	ve.		
Last Name		First Name	MI	Birth Date					
En	ter Home Addres	s (Street City St	tate, Zip) (P.O. BOX ALONE	IS NOT SHEFICIENT)	month Daytime Teleph	•	year		
LII	ter Home Addres	is (street, City, St	ate, Zip) (1.0. BOX ALOIVE	is not sufficiently.					
					()				
Etł	nnic Origin	Sex	Height	Weight	Eye Color	Hair Colo	r		
	-								
	Has the agency of DRIVING WHI	any questions, or any of its of LE INTOXIC	CONVICTION: MARK give all details on a separate ficers EVER been convicted ATED (DWI), in this or an TES, complete and attach	ed of a MISDEMEANO ny other state, OR are cr	OR, A FELONY, C		<u>NO</u>		
b.	license or other of	credential in W	ficers ever surrendered, resulting the first of the first	diction? If YES, give of					
c. Has any licensing or other credentialing agency ever taken any disciplinary action against the agency, or any of its officers, including but not limited to, any warning, reprimand, suspension, probation, limitation or revocation? If YES, attach a sheet providing details about the action, including the name of the credentialing agency and date of action.				on \square					
d.			gainst the agency or any of sout pending action, include						
e.			een filed against the agency suit and a copy of the final						
f.			or has held in the past, any of the Boards? If YES,			ent			
	And if in another	name, what na	ime?						
the	APLOYMENT Is type of employr	ment. Use and	OR THE LAST TEN YE other sheet if additional sp	EARS (Include nam pace is needed.) TITLE OF APPLICA		tes or employn	nent and		

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DIVISION OF PROFESSIONAL CREDENTIAL PROCESSING

<u>AUTHORIZATION FOR RELEASE OF FBI INFORMATION</u>

(For official use only, not to be released to unauthorized persons.)

(For official use only, not to t	re reteased to undumorized persons.)
I hereby empower any en	nployee of the Department of Regulation and Licensing to obtain through the
Wisconsin Department of Ju	ustice, a copy of any arrest record maintained by the Federal Bureau of Investigation
associated to me pursuant to	o a search based on a submitted set of fingerprints within one year of the date of this
form.	
I also understand that feder of the organization granted	al law prohibits the sharing of this information with anyone other than an employee permission by this release.
Full Name:	
	Signature
Current Address:	Street & Number
	City / State / Zip
Date:	
Witness:	

#2687 (10/04) Ch. 440.26, Stats.

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ADDENDUM TO APPLICATION – BUSINESS ENTITIES

EMPLOYER IDENTIFICATION NUMBER. Your employer identification number or your social security number if you are a sole proprietorship must be submitted with your application on this form. If you do not have a social security number you must submit a statement under oath or affirmation. If your social security number or a statement is not provided, your application will be denied. A form for submitting a statement that you do not have a social security number is available from the department.

	(Please Print)									
				_			_			
Business Entity Name					FE	IN				

Type of Credential (License) applying for

The Department may not disclose the employer identification number or social security number collected above except to the Department of Workforce Development for purposes of administering the child and spousal support program, to the Department of Revenue for the purpose of determining whether you are liable for delinquent taxes, and to the federal Healthcare Integrity and Protection Data Bank for the purpose of reporting adverse actions against health care practitioners.

DELINQUENT STATE TAXES; DELINQUENT SUPPORT

All applications for professional credentials are checked to determine whether the applicant is liable for delinquent state taxes. Under state law, the department must deny your application if you are liable for delinquent Wisconsin taxes.⁶ If you are liable for delinquent state taxes, pay the delinquent amount before the application process is completed. Retain proof that you have satisfied the tax delinquency. If you have any questions about payment of delinquent taxes, please contact your nearest Department of Revenue office or call (608) 261-6249. An application may be denied or a credential suspended if an applicant or credential holder is delinquent in paying support or fails to comply with a subpoena or warrant issued by the department of workforce development or a county child support agency related to support or paternity proceedings.²

^{#2552 (6/04)}

¹ Section 440.03 (11m), Wis. Stats.

² Sections 49.22, and 440.13, Wis. Stats.

³ Section 440.12, Wis. Stats.

⁴ Health Insurance Portability and Accountability Act (HIPAA) of 1996

⁵ Section 440.14, Wis. Stats.

⁶ Section 440.12, Wis. Stats.

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CONVICTIONS AND PENDING CHARGES

If you have been convicted of a crime or have criminal charges pending against you, complete this form and return it with your application. Include a \$6.00 Crime Information Bureau report fee in addition to your original application fees.

The Fair Employment Act (sections 111.31-111.395, Wis. Stats.) prohibits employment discrimination on the basis of

conviction record or arrest record unless the circumstances of the conviction or arrest substantially relate to the circumstances of the particular job or licensed activity. The information requested on this form will be used to determine whether your application should be granted, approved with limitations, or denied. The information you provide on this form may be verified against criminal information records. Omission of information on this form will be considered a false statement on an application. Profession you are applying for: Last Name First Name MI Former / Maiden Name(s) Your Street Address (number, street, city, state, zip) Mail To Address (if different) Date of Birth Social Security Number Information helps us identify your record, but is voluntary. It is not available to the public. month year \square_{M} Ethnic: ☐ White, not of Hispanic origin ☐ American Indian or Alaskan Ethnic/gender information Sex: is required to check criminal \Box F ☐ Black, not of Hispanic origin ☐ Asian or Pacific Islander information records. ☐ Hispanic Other 1. List all other names used: 2. List all felonies, misdemeanors, and other violations of state or federal law of which you have ever been convicted, in this state or any other, whether the conviction resulted from a plea of no contest or a guilty plea or verdict. For each, list the date and location of the conviction. Please include all convictions that involved alcohol or other drug use, including convictions for operating while intoxicated. Do not include municipal ordinance violations or other traffic offenses. It is your responsibility to submit certified copies of the police report or criminal complaint, judgment of conviction and sentencing, and verification of your compliance with all terms of each sentence, including chemical dependency assessments if ordered by the court. If the conviction is old and records have been destroyed, you must submit a written description of each offense, along with an explanation of the penalties imposed and verification that you completed all requirements. **OFFENSE** CITY/STATE Attach additional sheet(s) if necessary.

#2252 (Rev. 4/04) Ch. 111, Stats.

3.	Have you ever been sentenced by a or other drug assessment, treatment	1 1	$\underline{\underline{YES}}$	<u>NO</u>	MO/YR COMPLETED
	Did you successfully complete the p	program?			
	Please attach the certificate of comp	pletion/discharge summary.			
4.	Have you ever been sentenced to:	(Check all that apply) Probation Parole Ordered to pay restitution	YES	<u>NO</u>	MO/YR COMPLETED
	Did you successfully complete one	of the above as ordered by the court?			
If yo	ou are <u>currently</u> on probation or parole	e, you must request your probation/par	ole officer t	o send	a letter describing your
curre	ent probation/parole requirements and	l your compliance with supervision.			
5.		other violations of state or federal lappy of the police report/criminal com			
PEN	DING CHARGE	DATE OF ARREST	LOC	CATION	N OF ARREST (city/state)
Com	nments you wish to make regarding yo	our convictions or pending charges. A	attach anothe	er sheet	if necessary.
resp	ect. I understand that false or forgential, or failing to provide relevant	AFFIDAVIT OF APPLICANT his document and that all the informated statements made in this document information, may be grounds for deecution. This document must be signed.	t in connect enial of the	ion wit	th my application for a ation, revocation of the
Sign	ature	Date			
Sign	ed and sworn before me this	day of			, 20
Sign	ature of Notary Public	Date			
Му	commission (is permanent)	expires	•		SEAL

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DIVISION OF PROFESSIONAL CREDENTIAL PROCESSING

STATEMENT CONCERNING LIABILITY INSURANCE FOR PRIVATE DETECTIVE AGENCIES

If the applicant chooses to obtain a liability policy, rather than a bond, the applicant's insurance representative must complete this form and send it along with a Certificate of Insurance to this Department before the agency application can be processed.

NAME OF PRIVATE DETECTIVE AGENCY: INSURAN	INSURANCE POLICY #:			
PRIVATE DETECTIVE AGENCY LICENSE #:				
Licensed private detective agencies must obtain and maintain a bond or liability policy in the amo \$100,000. The comprehensive general liability policy required by secs. 440.26(4), Stats., and RL Code, must include coverage for bodily injury liability, property damage and personal injury. If anyone associated with it to carry a firearm in the course of duty, it must also have coverage for resulting from the use of firearms.	33.01, Wis. Admi f an agency permi			
IMPORTANT: Insurance liability policies must be obtained from an insurer authorized by the Office of Insurance to do <i>surety business</i> in Wisconsin. Please check oci.wi.gov/oci_home.htm and go to "Compathat the insurer affording coverage is an authorized provider in Wisconsin. SURPLUS LINE insurers Alto do surety business in Wisconsin. Therefore, the Department may only accept insurance from surthe policy has a "cut-through endorsement" to an authorized insurance company.	ny Lookup" to veri RE NOT authorize			
THE INSURANCE AGENT MUST ANSWER THE QUESTIONS BELOW A RETURN THIS FORM WITH THE CERTIFICATE OF INSURANCE.	ND			
1. CERTIFICATE OF INSURANCE: The attached Certificate of Insurance meets the requirements stated above.	YES NO			
2. PRIVATE DETECTIVES: This policy covers the private detective agency and all license private detectives employed by the agency.	ed 🗖 🗆			
3. PRIVATE SECURITY PERSONNEL: This policy covers the private detective agency and a private security guard personnel employed by the agency.				
4. FIREARMS: This policy includes coverage for injury or damage resulting from the use firearms.	of 🗖 🗆			
Signature of Authorized Insurance Company Representative Date				
Name of Insurance Agency Daytime Telepho	ne Number			

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BOND OF PRIVATE DETECTIVE OR PRIVATE DETECTIVE AGENCY Subchapter II, Chapter 440, Stats.

POLICY NUMBER KNOW ALL PERSONS BY THESE PRESENTS an individual a partnership That a corporation (Name of Individual or Entity Checked at the Right) a limited liability company doing business as _____ (Trade Name of Individual or Agency, If Applicable) ______, as PRINCIPAL, and (Address of Private Detective Agency) (Name of Surety) (Address of Surety) a corporation duly authorized to do business in the State of Wisconsin, are held and firmly bound until the Obligees of the bond to make payment of the sum of \$ bond to make payment of the sum of \$ ______. We, the PRINCIPAL and the SURETY, bind ourselves, firmly by this bond, provided that no obligation hereunder shall require payment more than once for the same loss or damage. The Condition of the Obligation is such that the PRINCIPAL has applied for issuance or renewal of licensure to do business as a private detective or private detective agency pursuant to sec. 440.26, Wisconsin Statutes, and applicable sections of the Wisconsin Administrative Code, and, if neither the PRINCIPAL nor any of its employees, agents, or representatives by whatever name they might be known shall cause any damage or loss to any person by reason of violation of the statutes or administrative code governing the conduct of a private detective or private detective agency during the term of this bond, then this Obligation is void, but otherwise of full force and effect for the benefit of the State of Wisconsin and any other person who shall suffer loss or damage within the Condition of this Obligation. The **term of this bond** shall be from the date of its signing by PRINCIPAL and SURETY to unless renewed by a Continuation Certificate or terminated earlier upon 60 days written notice to the Secretary of the Department of Regulation and Licensing, P.O. Box 8935, Madison, WI 53708. Signed and sealed this ______, ____, ____, (Principal) By: (Witness) (Title) (Surety) #1483 (Rev. 8/04) By: Ch. 440, Stats. (Attorney in Fact)

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NOTICES

TIME FOR REVIEW AND DETERMINATION OF CREDENTIAL APPLICATIONS

Generally, a credentialing authority is required to make a determination on an original application for a credential within 60 business days after a completed application is received.^a An application is completed when all materials necessary to make a determination on the application and all materials requested by the licensing authority have been received.

PROCEDURES ON APPLICATION DENIAL

An applicant who receives a notice of denial may request a hearing to challenge the denial by filing a request with the appropriate board or the department within 45 days after the mailing of the notice of denial. The request must contain the applicant's name and address, the type of license sought, the reasons why a hearing is requested and a description of the mistake the applicant believes was made, if the applicant claims that the denial was based on a mistake of fact or law. Hearing procedures are specified in ch. RL 1 of the Wisconsin Administrative Code. A copy of ch. RL 1 is available at most public libraries, on the Internet through the index at http://www.legis.state.wi.us/rsb/code/rl/rl.html and may also be obtained from the department.

MAILING ADDRESS AND CHANGE OF ADDRESS

Credential holders may use a business address as a mailing address for department mail. A change of address must be reported to the department within 30 days.

PERSONALLY IDENTIFIABLE INFORMATION: USE AND AVAILABILITY

Information collected on an application form is required and will be used to determine eligibility for a credential or examination. It is not likely that the department will use information collected by these forms for other purposes.

Credentialing is a public process with a goal of identifying those competent to protect the public. The name, city, and status of credential holders are accessible at the Department's website at http://www.drl.state.wi.us/ under "Credential Holder Query." Information collected on application and examination forms is available for inspection to the public under Wisconsin laws governing public records.

AMERICANS WITH DISABILITIES ACT

The Department complies with the Americans With Disabilities Act of 1990. The Department will make reasonable modifications to policies, practices and procedures when modifications are necessary to avoid discrimination on the basis of disability and will make reasonable accommodations necessary to provide a qualified individual with a disability with equal access to department programs.

Communications and examinations: Individuals who need auxiliary aids for effective communication in programs and services or who wish to request special accommodations for examinations, please call (608) 266-2852 or TTY at (608) 267-2416.

Complaints: Procedures for alleging violations of the Americans with Disabilities Act of 1990 may be obtained by calling the Department's ADA Coordinator at (608) 266-8608 or TTY at (608) 267-2416.

#1988 (Rev. 3/04) ss. 15.04 (1) (m), 19.35, Stats.

^a Section RL 4.06 of the Wisconsin Administrative Code